

## **Faculty Information**

### **Shunsaku HASHIMOTO**

■ **Division:**

Tourism and Hospitality (TH)

■ **Research Area:**

Organizational Behavior in Hospitality Management

■ **Research Methods:**

Qualitative Analysis, especially M-GTA

■ **Seminar Topic and Keywords:**

Treating Employees as Customers  
motivation, leadership and commitment

■ **Seminar Teaching Method:**

Discussion based on the topic

■ **Possible Research Topics for Students:**

Activating hospitality organizations

■ **Comments:**

In order to activate an organization, it is essential that people have a high level of motivation. The main theme is how the management motivate people and develop activating the organization.